



# MINUTES

from

## FOCUS GROUP

### CZECH REPUBLIC

**Project:** Against violence in elderly care, no. 2020-1-CZ01-KA202-078332

**11<sup>th</sup> December 2020, 9:30 – 11:30 CET**

**Via ZOOM, on link:** <https://us02web.zoom.us/j/86959554474#success>

#### **Panellist:**

- Ing. Jiří Horecký, PhD, MBA, president APSS ČR
- PhDr. Pavel Čáslava, researcher APSS ČR
- Mgr. Jakub Žákavec, Ph.D., MBA, researcher APSS ČR
- Ing. Simona Peřinová, project manager APSS ČR

#### **Participants:**

- Bc. Hana Fojtová, social worker
- Mgr. Andrea Faltysová, DiS., MBA, director
- Bc. Jana Šedivá, social worker
- Zdenka Zikešová, operations manager
- Mgr. Eva Keclíková, social worker
- PhDr. Jovana Lelková, social worker
- Bc. Helena Fejkusová, director
- Mgr. Michaela Pavlůsková, director
- Bc. Tamara Kučerová, social worker
- Ing. Jiří Procházka, director
- Mgr. Petra Kakosová, methodologies of social services
- Bc. Tereza Novotná, social worker
- Mgr. Soňa Dvořáková, main social worker
- Ing. Renata Kinráthová, head of the nursing home and daily care centre



- ❖ **Presentation of AVEC project - Ing. Jiří Horecký, Ph.D., MBA**
  - Needs and target of project
  - Activities of project
  - Aims of today's focus group
  
- ❖ **Analysis of the current situation with respect to violence in social services in the Czech Republic - PhDr. Pavel Čáslava**
  - Introduction – concept of violence, terms, terminology used in analysis
  - Surveys conducted in the Czech Republic
  - Accredited courses currently offered in the Czech Republic
  - Violence from the viewpoint of national strategic documents
  - Summary
  - Recommendations on the preparation of an educational program
    - Provide a comprehensive insight into the issues of violence in social services for the elderly
    - Equip its participants with communication skills for conflict prevention and with skills for physical self-defence
    - address prevention, recognition or ways of averting violence among clients
    - consequences of violent behaviour in terms of criminal and labour law
    - part designated for service management
  
- ❖ **Discussion – Recommendations from participants of focus group**
  - Equip participants from field services with the knowledge of how to respond to domestic violence and with the knowledge of their legal obligations
  - The role of burnout prevention and supervision support for employees
  - Provide knowledge of the methods of early recognition of risky patterns of behaviour of job applicants
  - Positive role which is played in the prevention of violent conflicts by preparation for meeting the client, choice of correct timing and other situational aspects

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